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Particulars of recipients of concessions, permits or authorization [(Section 4(1)b(xii))] (erstwhile Air India Limited)

The Company is presently offering the following concessions to its passengers:

(1) CANCER PATIENT CONCESSION

APPLICATION:

One way or Return travel on Domestic Sectors in Economy Class. Applicable between place of residence or the Airport nearest to the place of residence of the Cancer patient and the place of treatment where the Cancer Hospital / Cancer Institute is located.

FARES:

45% of the Normal Economy Class Basic Fare. Taxes and Surcharges applicable.

DOCUMENTATION:

An Application from the Passenger stating that He / She is proceeding for treatment of Cancer at a recognized Cancer Hospital or from such Cancer Hospital / Institute to place of residence, supported by a Medical Certificate is required. The Certificate should be issued by a Cancer Hospital or an Institute. However, in the case of a patient going for Cancer treatment / check-up for the first time from a place where there is no Cancer Hospital or Cancer Institute, the Station Managers of Air-India can accept a Certificate issued by a Local Hospital. Air-India Duty Manager / Ticketing Counter Staff are empowered to authorize Cancer Patient Discount after satisfying themselves about the bonafide of the patient's travel.

ELIGIBILITY:

This Concession is available to only those persons who are Residents of India and who are suffering from Cancer and are traveling for the purpose of Medical Check-up / Treatment.

TICKETING CODE:

CP-55

(2) BLIND PERSONS DISCOUNT

APPLICATION:

All types of journeys in Economy Class on Domestic Sectors.

FARES:

45% of the Normal Economy Class Basic Fare. Taxes and Surcharges applicable.

DOCUMENTATION:

The Passenger is required to produce a Certificate to the effect that he / she has lost total vision in both eyes. This Certificate should be issued by either an Eye Hospital or a Medical Practitioner not less than M.B.B.S. The Certificate can also be issued by the Head of an Institution for Blind recognized by the State / Central Government.

ELIGIBILITY:

The discount is available only for those persons who are totally blind and who are residents of India.

TICKETING CODE:

BP-55.

(3) ARMED FORCES CONCESSION**APPLICATION:**

All types of journeys in Economy Class on Domestic Sectors.

FARES:

45% of the Normal Economy Class Basic Fare. Taxes and Surcharges applicable.

DOCUMENTATION:

(a) These Concessional Tickets will be issued against an Armed Forces Concession Form after due verification by Air-India.

(b) Persons traveling against this Concessional Fare should be in possession of the following documents, which will be subject to check by the Staff at any stage of the journey.

(i) Armed Forces Identity Card for the Armed Forces Personnel and the Identity Card issued by the Unit Commandant to family members of the Military Personnel.

(ii) Part-II of the Armed Forces Concession Form.

It is mandatory for the Passengers to carry the Part-II of the Concession Form along with his Identity Card while traveling for the purpose of verification by Air-India Official at any stage of travel.

ELIGIBILITY:

- (a) Active Military Personnel of Indian Armed Forces (Army, Navy and Air Force) and their family members traveling at their own expense.
- (b) For the purpose of Armed Forces Concession, the family includes Spouse, dependent Children between 2-26 years of age and dependent Parents. Married children are not considered as part of the family.

Active Armed Forces personnel (Army, Navy or Air Force) on deputation are eligible for this Concession.

Personnel of Coast Guards / Indo Tibetan Border Police / Border Security Force / Central Industrial Security Force / Central Reserve Police Force / Territorial Army and any other Para Military Forces are not eligible for this Discount.

TICKETING CODE:

AFC-55.

(4A) SENIOR CITIZENS DISCOUNT

APPLICATION:

All types of journeys in Economy Class on Domestic Sectors.

FARES:

45% of the Normal Economy Class Basic Fare. Taxes and Surcharges applicable.

DOCUMENTATION:

Senior Citizen's Discount will be offered on submission of the following documents:

- (a) A photocopy of document certifying the Passenger's age / date of birth e.g. School Leaving Certificate, Certificate from the Municipal Corporation, Passport, Certificate from Employer from Public Sector Undertakings or Government Organizations where the Senior Citizen was employed, Ration Card, Election Commission Card or Air-India Identity Card issued to Senior Citizens.
- (b) A document confirming the Resident Status of the Senior Citizens.
- (c) In case of Foreigners residing in India, details of the Resident permit.

(d) Two stamp size photographs.

(e) Application Form filled in duplicate as per the Format in Appendix 'A'.

Station Manager / Reservation Manager is authorized to approve any other document for 'Proof of Age' besides those listed in (a), if he feels otherwise satisfied. He may also under exceptional circumstances, depending upon the merit of the case, use his discretion for granting Senior Citizen's Discount.

AIR-INDIA will issue Identity Cards to the Senior Citizens free of cost when an application, filled in duplicate, in the format as per 'Appendix 'A' along with two stamp-size photographs and documents for proof of age and Resident status is submitted to an AIR-INDIA Office.

Signature of the Senior Citizen on the 'Form' or on the 'Identity Card' issued for the grant of Senior Citizen Discount is not mandatory. Presence of the Senior Citizen for issuance of the Ticket or Identity Card will not be required so long as the photographs and the document for the 'Proof of Age' and Resident Status are submitted.

Once the Identity Card is made 'Application Form' will not be required to be filled each time a ticket is purchased under Senior Citizen Discount.

At the Time of check-in: the Identity Card or the Ticket Jacket having the photograph of the Senior Citizen will be checked and also the Boarding Pass issued to the Senior Citizen will be checked.

ELIGIBILITY:

FOR INDIANS

(a) Male Senior Citizens residing permanently in India and who have completed the age of 65 years on the date of commencement of journey.

(b) Female Senior Citizens residing permanently in India and who have completed the age of 63 years on the date of commencement of journey.

FOR FOREIGNERS

(a) Male Senior Citizens who are residing in India and holding resident permit and who have completed the age of 65 years on the date of commencement of journey.

(b) Female Senior Citizens who are residing in India and holding resident permit and who have completed the age of 63 years on the date of commencement of journey.

TICKETING CODE:

SCD-55.

(4B) SENIOR CITIZENS DISCOUNT

Air India offers Senior Citizens Discount for International journeys from India to Europe and USA in the Economy Class.

APPLICATION:

For return journeys in the Economy class, during specified periods only.

FARES:

Approximately 20-23% of the IATA level of Fares.

DOCUMENTATION:

Photocopy of the Passport to be attached to the flight coupon as proof of age.

ELIGIBILITY:

(a) Male Senior Citizens residing permanently in India and who have completed the age of 65 years on the date of commencement of journey.

(b) Female Senior Citizens residing permanently in India and who have completed the age of 63 years on the date of commencement of journey.

TICKETING CODE:

VCD6M / GCD6M

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PARTICULAR OF SPECIAL FARES – DOMESTIC

(ON PERMANENT BASIS)

(AS ON 29TH MAY, 2007)

(erstwhile Indian Airlines)

- All Discounts unless and until specified otherwise, shall be applicable on erstwhile Indian Airlines Domestic Network on Economy Class INR Sector Fares only for travel by Economy Class.
- All Discounts are applicable on the Fare Component of INR Fares.
- In case of INR Fares, Fuel Surcharge and PSF are charged full.
- Special Fares – Domestic – applicable to Indians and Foreigners residing in India unless specified otherwise.
- No Special Fares / Discounts are available on Flights operated by a Dornier aircraft.

CONCESSIONS

<u>SI No.</u>	<u>Concession</u>	<u>Conditions</u>
1	Armed Forces Discount (MIL-50) (Introduced since late sixties) Booking Class "M"	: 50% discount, offered to members of Indian Armed Forces (Army, Navy and Air Force) who are in active service and their family members travelling at their own expense. Armed Forces Concession Form attested by the Unit Commandant of the Armed Forces Personnel required to be submitted. Form available free of cost. ID Card of person making purchase of ticket to be verified at the time of issuance of ticket. ID card of the passenger travelling on this discount may be verified at any point of time.
2	Personnel of General Reserve Engineering Force (GML – 50) (Introduced prior to 1978) Booking Class "M"	: 50% discount, offered to members of General Reserve Engineering Force who are in active service and their family members travelling at their own expense. Armed Forces Concession Form attested by the Unit Commandant of the Armed Forces Personnel required to be submitted. ID card of person making purchase of ticket to be verified at the time of issuance of

- ticket. ID card of the passenger travelling on this discount may be verified at any point of time.
- 3 **War Disabled Persons**
(YML – 75)
(Introduced prior to 1978)
Booking Class "M" : W.e.f 1st February, 2001, concession increased to 75% from 50% for War Disabled Persons and 50% discount to their family members offered. Journey must commence or terminate at the permanent address / nearest airport to the place of residence of the eligible passenger. Basis list of disabled officials supplied by Army Headquarters. The War Disabled Persons are required to submit an Application Form duly filled and verified by the Indian Airlines, Duty Officer.
 - 4 **Discount to War Widows**
(WML – 75)
(Introduced prior to 1995)
Booking Class "M" : W.e.f 1st February, 2001, concession increased to 75% from 50% for War Widows. Basis ID Card issued by Army Headquarters. Revised prescribed application form to be filled by the passenger and duly verified by the Indian Airlines, Duty Manager.
 - 5 **Ex-Armed Force Personnel**
who are recipient of Bravery Award (Level I & II, i.e. Paramvir Chakra / Ashoka Chakra and Mahavir Chakra / Kirti Chakra)
(XML – 75)
(Introduced prior to 1978)
Booking Class "M" : W.e.f 1st February, 2001, concession increased to 75% from 50% for Ex Armed Forces Personnel who are recipients of Bravery Award (level I and II). Revised prescribed application form to be filled by the passenger and duly verified by the Indian Airlines, Duty Manager.
 - 6 **Para Military Forces Discount**
BSF/ITBP/CISF/CRPF/RPG/NSG/
SSB/ Coast Guards/ Assam Rifles
/ IB*
Introduced w.e.f. 1st February, 2001
* (Introduced w.e.f. 24th April, 2001).
(PML-50)
Booking Class "M" : 50% Discount to Para Military forces who are in active service and their family members travelling at their own expense. Armed Forces Concession Form attested by the Unit Commandant of the Para Military Force Personnel required to be submitted. ID Card of person making purchase of ticket to be verified at the time of issuance of ticket. ID card of the passenger travelling on this discount may be verified at any point of time.
 - 7 **Police Personnel –
Recipients of Presidents
Police Medal for Gallantry** : 75% discount introduced w.e.f. 1st February, 2001. Basis Verification of the Identity Card. Application form prescribed by Indian Airlines,

and Police Medal for Gallantry .

Introduced w.e.f. 1st February, 2001.

(RPM – 75)

Booking Class "M"

duly filled required to be submitted.

- 8 **Recipients of Gallantry Awards – Civilians** : W.e.f. 1st Feb, 2001, 75% discount is offered to the Awardees of 'Ashoka' & 'Kirti Chakra'. List supplied by Ministry of Home or on the Basis of the ID Card issued by Ministry of Home. Application form prescribed by Indian Airlines, duly filled required to be submitted.
(Introduced w.e.f. 17.10.96)
(GA – 75)
Booking Class "M"
- 9 **Student Discount** :
(SD – 50)
Booking Class "M"
- 50% Discount on Normal sector and Point to Point fare. Initially was permitted on all types of journey in Economy Class on domestic sectors.
 - W.e.f. 7th July, 2003 Student discount on domestic sectors modified. Travel permitted only from Place of Study to Home Town or v.v. 50% discount on Normal sector and Point to Point fares for travel in Economy class. Student Discount form attested by the Head of the Educational Institution required to be submitted. Forms available free of cost.
 - With effect from 1st October, 2003 Student discount is also permitted for travel on flights operating from points in North East to Kolkata and v.v. when the sectors form a part of journey permitted i.e. from place of Study to Home Town.
 - Student Concession has also been permitted for journeys undertaken between:
 - Kolkata-Chennai-Port Blair or v.v. provided it forms a part of journey between hometown and place of study.
 - Delhi-Leh or v.v. provided it forms a part of the journey between hometown and place of study.
- The above relaxation is applicable w.e.f. 15th Jul'06 and until 15th Jul'07.

- 10 **Senior Citizens** Discount
(Introduced w. e. f. 1.8.94)
(SCD)
Booking Class "M"
- :
- 50% Discount on fare, to those Citizens, who have completed 65 years of age in the case of Male Passengers and (w.e.f. 29th August, 2000) 63 years of age in the case of female passengers on the date of commencement of journey. Proof of age and Resident Status and Senior Citizens Concession form with Two Photographs or ID Card issued to Senior Citizens by Indian Airlines required for issuance of ticket under this discount.

 - W.e.f. **7th July, 2003**, Senior Citizen Discount modified. Details of modification as under:
 - Only Indian Nationals residing in India are eligible for this discount.
 - Only Round Trip / Circle Trip journey permitted. Oneway journey not permitted.
 - Re-routing not permitted.
 - Confirmed ticket to be purchased atleast 7 days prior to departure.
 - Minimum stay of 7 days at destination. In case of Circle Trip, minimum 7 days stay at each intermediate point.

 - With effect from **1st October, 2003** the conditions of minimum seven days stay at destination in case of round trip journey and each intermediate point in case of circle trip journey has been reduced to minimum two night stay in both type of journey.

 - With effect from **4th April, 2005** the following modification have been made:
 - The condition of purchase of confirmed tickets atleast 7 days prior departure is waived off. No time limit for purchase of confirmed tickets under Senior Citizen Concession.
 - The condition of minimum two nights

stay at destination / intermediate point in case of Round Trip / Circle trip journeys modified to minimum three nights stay at the destination / intermediate point in case of Round Trip / Circle trip journey.

- All other conditions governing the application of Senior Citizens concession remain unchanged.
- With effect from 1st December 2006 the following modifications have been made:
 - The existing condition of not permitting One Way journey is waived off. Henceforth, apart from Round Trip / Circle Trip journey, **One way journey will also be permitted.**
 - The existing condition of **minimum three nights stay** at destination / intermediate point in case of Round Trip / Circle trip journeys is waived off. **There will be no minimum stay requirement.**
 - The existing condition of not allowing the re-routing of tickets is also waived off. **Re-routing will now be permitted** on tickets issued under Senior Citizen concession.
 - All other conditions governing the application of Senior Citizens concession remain unchanged.

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| 11 | Blind Persons Discount
(BP – 50)
(Introduced prior to 1978)
Booking Class "M" | : | 50% discount on Normal sector fare and Point to Point Fares. (Full PSF applicable). Certificate from an Eye Hospital, Head of an Institution for Blind recognized by Centre / State Govt. or a Medical practitioner not less than MBBS stating that the passenger is completely Blind in both eyes is required to be submitted. |
| 12 | Cancer Patient Discount
(CP – 50)
(Introduced prior to 1978)
Booking class "M" | : | 50% Discount on Normal sector fare and Point to Point fare (For travel between Place of Residence and Place of treatment only). (Full PSF applicable). For patients travelling in connection with the treatment only. Form certified by a Cancer Institute / Hospital |

required to be submitted. In case a patient is going for the Cancer treatment / Check up for the first time from a place where there is no Cancer Hospital / Institution a certificate from local Hospital can be submitted.

13 **Locomotor Disability Discount** : 50% discount on Normal sector fare and Point to Point Fare to Disabled Persons, suffering from 80% & above Locomotor Disability. PSF payable in full. A certificate stating that the person is suffering from 80% and above Locomotor disability is required to be submitted issued by the Medical Board of the Govt. Hospital or by the Chief District Medical officer posted at a place where the disabled ordinarily resides.
(Introduced on the direction of Supreme Court of India w.e.f. 30.01.99)

(LD – 50)

Booking Class “M”

14 **Stretcher Fare.** Special Fare is offered to the Invalid passengers on Stretcher. (w.e.f. 26th November, 1999) : Four times the Normal Published Adult Fare Component (in INR/USD) for carriage of Stretcher on all types of aircraft except on Dornier aircraft. On Dornier aircraft Fare for carriage of Stretcher is Three times the Normal Published. Adult Fare Component (in INR/USD) One PSF charged. Medical Information Sheet (MEDIF) is required to be submitted duly filled, with signatures of the passenger or next of kin or escort and the attending physician. Documentation procedure modified w.e.f. 12th Oct, 2001.

SF – 4

Booking Class “Y”

ATR – 42 320 aircraft unable to accept carriage of Stretcher.

Fare for the Carriage of Stretcher from / to Port Blair, Leh and Agatti
(w.e.f. 29 August, 2000)

Single Sector fare (in INR/USD) is applicable for the Carriage of Stretcher from / to Port Blair, Leh and Agatti. PSF is applicable. Medical Information Sheet (MEDIF) is required to be submitted duly filled, with signatures of the passenger or next of kin or escort and the attending physician. Documentation procedure modified w.e.f. 12th Oct, 2001.

SF : 1,

Booking Class “M”

W.e.f. 15th May, 2007 the fare for carriage of invalid passenger on stretcher has been revised as under:-

- **For carriage on A-300 / A320 / A319 /**

B737

- **Six times** the normal published fare Component (INR / USD) **for domestic sectors** instead of four times.
- Six times **the normal published fare or special Fare approved by Hqrs under special marketing arrangements** for international sectors **instead of four times.**
- **For carriage on DO-228**
 - Six times **the normal published fare Component (INR / USD) instead of three times.**
- **Carriage of stretcher from / to Port Blair, Agatti, Leh**
 - Six times **Normal published fare instead of Normal single adult fare.**
- **Carriage of stretcher on ATR-42 not permitted.**
- **Ticketing Code**
 - **SF-6 instead of SF-4, SF-3 or SF-1**
- All other conditions remain unchanged.

- 15 Concession to **Sports Persons** : 25% Discount on fare to Sports person hailing
Participating in National Sports : from the States in the North Eastern Region for
Events. : travel between Calcutta and Guwahati on one
(SP-25) : hand and a Station within North-Eastern Region
(Introduced prior to 1995) : on the other hand. An application from the
organizers of National Sports Events confirming
the participation of the sport person in the
National Sports Events is required.
- Booking Class "M"
- 16 Concession to **Arjuna** : 6 return tickets on 50% discount offered to each
Awardees : Arjuna Awardee in a financial year ie from 1st
(AA-50) : April to 31st March, each year. One way and
(Introduced w. e. f. 1st April, : round trip journeys in Economy class on
2002) : domestic services only with journey
commencing from any origin station and
terminating at any single destination by the
shortest route. Arjuna Awardee is required to
present a photocopy of the Scroll/Certificate
conferring the Arjuna Award each time he
- Booking Class "M"

purchases a ticket, to Indian Airlines Booking Office. The Arjuna Awardee would also be required to fill the prescribed Indian Airlines form.